



Wings and Things

Monthly Update • Travelers Aid Society of San Diego • September 2017



Future Meeting:

Tuesday, September 12, 11:30am: Appreciation/Awards Luncheon at the Bayview Restaurant, Marine Corps Recruit Depot. Please RSVP by September 6 via email to Gina at gina@travelersaidsandiego.org or via telephone at 619-400-2266. No late additions, as your name needs to be turned into MCRD for the list to get on base.

Major Conventions

Sept. 5-9	Custom Electronic Design & Installation Assoc. CEDIA.....	18,000
Sept. 21	Small Business Expo.....	5,000
Sept. 24-27	Astro-American Society for Radiation Oncology.....	12,000
Sept. 28-30	San Diego Quilt Show.....	5,800

Major Events

Sept. 1-3.....	Beach Polo Club
Sept. 2- Oct. 18.....	San Diego Fleet Week
Sept. 15-17.....	San Diego Bayfair
Sept. 22-24.....	2017 MCAS Miramar Air Show

Monthly Meeting

We had a volunteer meeting at the Airport Admin Building on August 22. Here are the highlights. You should have also received minutes and forms from Maggie. Please read the forms carefully before signing. You can turn in the forms when you pick up your new uniforms. If you were unable to get your uniforms during the last week of August, you can make arrangements for them to be left for you by calling or emailing Maggie. Her phone number is 619-400-2708 or mhartnet@san.org.

Maggie will also be emailing forms to be completed by Ambassadors for updating emergency contacts, etc.

We had speakers from Environmental affairs (Green Traveler Program), AIREX, CPR Classes, and Airport Development Planning (ADP). All of these groups were included in Maggie's email. If you need it forwarded with the forms you need to sign, let Gina know and she will forward them to you.

One of the subjects that garnered a lot of questions was the **Trolley to Terminal Shuttle**. Please make sure that when you are giving information regarding this service, you let the passenger know it is uphill and might be difficult for some people to navigate with luggage. They can catch the Blue Parking Shuttle (Pacific Hwy long-term parking lot) at the shuttle island. The shuttle will drop them off at the bottom of Palm Street at the designated spot. Passengers will have to cross Pacific Hwy and then walk up the hill to the Midtown stop for the Green Trolley line. There are MTS machines there to purchase tickets and Compass cards.

Airport Updates

Carousel 3 will not be open until the end of September. Therefore, the **Terminal 2 West Information Desk** will remain open until then.

Terminal 2 West Desk Personnel will continue to work the desk until Carousel 7 closes. When that happens, T2 Desk volunteers will be asked to man podiums with a chair by the first floor entrance around construction and on the upper T2 West Skybridge. It is not known at this time if the daytime volunteers will be moving upstairs post security. The post security podium is currently staffed until 2pm. The hours will most likely be expanded at the post security podium to include afternoon and evening shifts.

September and October Sterile Badge holders will need to renew their badges before the end of their birth month. You can renew the month before your birthday, but it must be completed by the end of your birth month. You need to make an appointment through Gina (recommended) or take your chances going standby. You will need completed Fingerprint Application and Security Threat Assessment (STA) form and two forms of ID (a current passport or social security, or birth certificate & Driver's license). **All forms have to be filled out online, and then printed. No hand written forms are accepted.** Colm Marmion (cmarmion@san.org or 619-400-2890) can send you the links to the forms you will need. There is also a computer and printer in the Ambassador Room which you can use to fill out forms and print them. The forms are on the desktop. Code for the door is 4266#.

Also all new volunteers receiving **background check and fingerprint clearance** will need to attend the online badging class. They are held at 7:30am and 1:15pm Monday through Thursday. The classroom is on the first floor of the Airport Administration building. Enter the double entrance doors and turn right. Once the class is completed you will receive your badge.

Santa Fe Station

If you are interested in a permanent shift at the train station, or if you wish to train at the Santa Fe Station, please call Gina at 619-400-2266 or Cynthia at 619-295-8393 x 310.

Happy Birthday!

We send lots of September birthday wishes to **Darlene Bader, Barb Baily, Lorraine Boissonneau, Andrea Brown, Frederick Chiu, George Codling, Sam Fernandez, Pat Fox, Gil Garcia, Joan Gibbons, Brad Jacobsen, Barbara Karas, Nancy Kaye, Marion Lunati, Luis Martinez, Roger McCollough, Bill Munz, Tom Norwood, Faye Sherbert, Diane Skrivanek, Dayton Smith, Margery Squier, Ned Steinam, Satoe Turner, and Janis Walsh**. We hope you all have a wonderful day.

Get Well Soon

Hurry up and get better **Nancy Davidson, Marion Lunati, Sue Lyons, Verla McFayden, Karen Stang, and Betsy Wiedle**. You are missed and we look forward to welcoming you back soon.

Advisory Board Highlights

At the meeting, upcoming events were discussed, such as new uniform delivery, agenda for the volunteer meeting, and new volunteer forms (these include volunteer commitment and airport liability releases, and are to be signed by each volunteer). Other subjects are covered in Airport updates.

Continue to let your VAB members know if you have concerns or send them to the Suggestion Coordinator. Please contact our Suggestion Coordinator, **Dennis Murray**, who can be reached for comments and suggestions via email at g.dennis.murray@hotmail.com.

Ready, Pet, Go! Therapy Dog Program

We are very sorry to announce the passing of Black Lab, **Knigh**t, brother of Boomer, and fur baby of **Karen Neola**. He will be missed by all of us; he was a beautiful soul.

We are pleased to welcome **Marvin Gartenbaum** and his beautiful Collie, **Leah**, to the program. Once he has his badge in hand, they will be ready to work the terminals. We are also welcoming **Barbara Dunning** and her Cavalier King Charles, **Polly**. After a long bout with the fingerprint machine, she finally got her badge. Thanks for your patience, Barbara!

If any of the teams are doing special activities other than what they already do at the schools, hospitals, hospice, etc., please tell us about it so we can include it in our newsletter.

Kudos for Our Volunteers

Thank you to those who have done extra shifts over the last month. They were **Jules Barad, Judy Bentovim, Mickey Brule, Donna Capps, Robin Carter, Orv Coonce, Philip Erdelsky, Richard Ewens, Kate Felke, Jeff Freeman, Johanne Geoffrion, Monica Grage, Terry Griffin, Tony Harvell, Gary Hess, Deborah Hill, Sue Hunt, Brad Jacobsen, Sally Jacobson, Elliot Kanter, Merrilee Kazarian, Ellen Levy, Michelle Looby, Dave McDowell, Mary McMillan, Jeanette Mincks, Dennis Murray, Joe & Kathy Naylor, Bob O'Donnell, Sami Olenik, Carol Sargent, Mike Schooling, Sandy Shaut, Miho Tattersall, Richard Townsend, and Janis Walsh**. Your willingness to help enables us to provide excellent service to our passengers.

Wounded Warrior Assist Program

Thanks so much to **GINNA JAMES** and **RICHARD EWENS** for assisting the Severely Injured Military Personnel who have recently traveled through San Diego. Your assistance is very much appreciated by all.

Friends and Family CPR Course:

The Aviation Security and Public Safety team will be offering monthly CPR training courses. The Friends and Family Course teaches CPR, AED use, use of barrier devices (i.e.:

Pocket Mask) and relief of choking in adults and children. It is intended for those wishing to have basic awareness of cardiac emergencies.

Course Length: Two Hours with No Break
Location: Lindbergh Conference Room

Thursday, September 21 10:00 a.m. – 12:00 p.m.
Wednesday, October 18 2:00 p.m. – 4:00 p.m.

Contact Mary De Felice at mary.defelice@san.org to sign up for a class by providing your first, last name, and a contact number.

Tickets & Tours

To obtain **Old Town Trolley** and **Seal Tour** passage, you must contact Gina at least 72 hours in advance with the date you wish to go. Your request will be submitted and they will try to accommodate your request. If you have already used your guest passes for the Old Town Trolley, you can download a "Hometown Pass" from their website and can accompany any paying passenger for free. Kindly note, this is not available on weekends. There are no tickets; your name is listed on the passenger manifest. **No Seal Tours on weekends and no OTT on Holiday weekends.**

Maritime Museum entrance privileges can be obtained by contacting Gina at least 72 hours in advance by email (preferred) at gina@travelersaidsandiego.org.

Midway Museum will give you a museum pass by showing your Travelers Aid nametag or Airport badge when you go to their ticket window. You will have to purchase tickets for those accompanying you.

Farewell

This is another tough month for saying good bye. Leaving the program are **Ginger Cox, Craig & Mary Hunter, Peter Iserloth, Carolyn Parry, Diane Skrivanek, and Judy Stern**. We thank you for your many hours of service to Travelers Aid and the Airport. We wish you all the best in your new endeavors. You will all be sorely missed.

In Memoriam

We are so very sorry to announce the passing of longtime Terminal 2 volunteer, **Charlie Tamm**. Charlie was a wonderful, dapper gentleman. He will be missed by all that knew him. His services will be on September 8 at 11:30 am at the Miramar National Cemetery. In lieu of flowers, please make donations to Rady's Childrens Hospital.

A Word from Gina

As you all know, Travelers Aid will no longer be managing the program at the Airport after September. It has been my honor to work with all of you for the last sixteen years. I will miss you all. I will be at the main Travelers Aid office, 619-295-8393 (unknown extension). I will have the same email you use now, so please stay in touch. I am not happy about leaving this job, but I am told change is good. Please accept my sincere thanks for all your support and friendship. I only wish the best for this program and all of you. Fair winds and following seas to you all.