



# Wings and Things

Monthly Update • Travelers Aid Society of San Diego • May 2017



## Future Meeting:

Friday, May 19<sup>th</sup>, 10:00am, Conference Room, 3<sup>rd</sup> floor, Airport Admin. Bldg. (Old Commuter Terminal). Please RSVP by Monday, May 15<sup>th</sup> to Gina at 619-400-2266 or via email to [gina@travelersaidsandiego.org](mailto:gina@travelersaidsandiego.org)

## Major Conventions

May 6-9	ACOG Annual Clinical & Scientific Mtg....	6,000
May 13	Univ. of Phoenix Graduation.....	13,000
May 20-24	APA Annual Meeting: Prevention Through Partnership .....	12,000
May 21-June 3	2017 Vascular Surgeons Annual Meeting .....	2,800

## Major Events

May 5	Cinco de Mayo
May 11-14	Gator by the Bay
May 13	San Diego Paella Wine & Beer Festival
May 14	Mother's Day
May 21	Navy's Bay Bridge Run/Walk 2017
May 29	Memorial Day

## Monthly Meeting

There was no monthly meeting in April.

## Airport Updates:

**May and June Sterile Badge** holders will need to renew their badges before the end of their birth month. You can renew the month before your birthday, but it must be completed by the end of your birth month. You need to make an appointment through Gina (recommended) or take your chances going standby. You will need a completed Fingerprint Application and Security Threat Assessment (STA) form and two forms of ID (a current passport or social security card, or birth certificate and driver's license). **All forms have to be filled out online, and then printed. No hand written forms are accepted.** Gina can send you the links to the forms you will need. There is also a computer and printer outside Gina's office, which you can use to fill out forms and print them. The forms are on the desktop. Code for the door is 4266#.

Also, all new volunteers receiving **background check and fingerprint clearance** can now attend without reservations the online badging class. They are held at 7:30am and 1:30pm Monday through Thursday, and 7:30am on Friday. The new classroom is on the first floor of the Airport Administration building. Enter the double entrance doors and turn right.

There is new free **WIFI** at the airport. It is easier to access, faster and you can be on for 2 hours at a time. #SANFREEWIFI, just accept terms and conditions.

**Condor Airlines** to Frankfurt (May 4<sup>th</sup>) and **Edelweiss** to Zurich will be starting operations in May and June respectively.

**Construction of the new FIS (Federal Inspection Service)**, International Arrivals has begun with the closing of Carousel 8. With this construction part of the roadway leading to McCain will be shutdown, as well as some of the entrance to Terminal 2 West. The crosswalk will remain open as well as our parking spaces for that area. Watch for updates regarding the closures.

Volunteers working the **Terminal 2 West desk** will not be affected by the current closure. When the desk does actually close, there is a plan for those volunteers to go to the Post security "desk" at that time.

The **Blue Book** truly does have everything you need to know. Telephone numbers for the desks and the upstairs cart are in the book. In your *quiet time*, please review the contents of the Blue Book. Many of the questions Gina gets or on "Notes to Nancy" are answered in the Blue Book. You just have to know where to look.

**Do not leave requests for supplies** on Notes to Nancy. Call Gina. Most-used supplies are available in Adrianna's office on top of the refrigerator. The code to her door is 4952#. So if we aren't there you can still get supplies. The outside door is 4266#. With those codes you have access to drinks and supplies when the Ambassador office is closed.

## Santa Fe Station

If you are interested in a permanent shift at the train station, contact Cynthia or Gina. If you wish to train at the Santa Fe Station, please call Gina at 619-400-2266 or Cynthia at 619-295-8393 x 310.

## Happy Birthday!

We send lots of May birthday wishes to **Rebecca Aikin, Candy Bell, Judy Bishop, Donna Capps, Orv Coonce, Ted Coyle, Ann & Bob Donais, Richard Ewens, Jan Ford, Debbie Geyer, Miriam Gitchoff, Ginger Higgins, Bonnie Hill, Drew Howard, Craig Hunter, Peter Iserloth, CC Johnson, Gail Naylor, David McDowell, Mary McMillan, Richard Puzio, Sandy Shapiro, Lisa Shellstrom, Bob Steinberg, Carole Stevens, Lois Thompson, Beverly Victor and Jane Waller.** We hope you all have a wonderful day.



## Get Well Soon

Hurry up and get better **Nancy Davidson, Verla McFayden, Lila Brill, and Charlie Tamm**. You are missed and we look forward to welcoming you back soon.

## Advisory Board Highlights

The board saw the new options for the uniforms. Information will be sent out when the new ones are available to be tried on and the appropriate size can be ordered. Also discussed were the new training sheets. New suggestions were added to the current format and all trainers are asked to use the new forms. Just ask Gina to send you the new forms so that all trainers are using the same format.

Continue to let your VAB members know if you have concerns or send them to the Suggestion Coordinator. Please contact our Suggestion Coordinator, **Dennis Murray**, who can be reached for comments and suggestions via email at [g.dennis.murray@hotmail.com](mailto:g.dennis.murray@hotmail.com)

## Ready, Pet, Go! Therapy Dog Program

The May schedule for the dog teams is out. We have been given permission to open to other dog organizations with proper liability coverage. So expect to see new teams coming on board at the Airport.

If you haven't had an opportunity to go with one of our teams, and you have a badge make sure you take advantage of this opportunity. The dogs and their owners are wonderful, and it is great fun to watch them in the terminals interacting with the passengers.

If any of the teams are doing special activities other than what they already do at the schools, hospitals, hospice, etc, please tell us about it so we can include it in our newsletter.

If your dog vest has peeling letters, please bring it to Gina. The vests are being embroidered over the old lettering.

## Kudos for Our Volunteers

Thank you to those who have done extra shifts over the last month. They were **MalVina Abbott, Alan Avond, Judy Bentovim, Mickey Brule, Donna Capps, Bob Castro, Dieter Cortis, Richard Ewens, Ben Findley, Jeff Freeman, Johanne Geoffrion, Monica Grage, Terry Griffin, Tony Harvell, Deborah Hill, Mike Horvath, Sue Hunt, Eileen & Joe Innecken, Merrilee Kazarian, Sue Kelly, Jerry Lewis, Ellen Levy, Pat McCoy-Rodriguez, Mary McMillan, Barbara McNeese, Dennis Murray, Joe & Kathy Naylor, Bob Pavon, Bob Perry, Bob O'Donnell, Dave St. Onge, Carole Sanford, Mike Schooling, Nancy Stockton, Miho Tattersall, Richard Townsend, Alicia Vicars, and Marjorie Zhou**. Your willingness to help enables us to provide excellent service to our passengers.

## Wounded Warrior Assist Program

Thanks so much to **Ginna James** and **Richard Ewens** for assisting the Severely Injured Military, who have recently traveled through San Diego. Your assistance is very much appreciated by all.

## CPR Training

The Aviation Security and Public Safety team will be offering monthly CPR training courses.

## Friends and Family CPR Course:

The Friends and Family Course teaches CPR, AED use, use of barrier devices (i.e.: Pocket Mask) and relief of choking in adults and children. It is intended for those wishing to have basic awareness of cardiac emergencies.

**Course Length: Two Hours with No Break**

**Location: Lindbergh Conference Room**

Tuesday, May 2 ..... 10:00 a.m. – 12:00 p.m.

Tuesday, June 13 ..... 2:00 p.m. – 4:00 p.m.

Wednesday, July 12 ..... 10:00 a.m. – 12:00 p.m.

Tuesday, August 8 ..... 2:00 p.m. – 4:00 p.m.

Contact Mary De Felice at [mary.defelice@san.org](mailto:mary.defelice@san.org) to sign up for a class by providing your first, last name, and a contact number. This class is available to all Airport Authority and tenants. Class size has a limited amount of space and we would like to prevent any no shows. If you can no longer attend, please send a cancelation within 48 hours. Please note class may be canceled should there be less than four attendees.

*These classes are conducted by airport-contracted paramedics, whose primary responsibility and priority is to respond to potential or actual medical emergencies. All employees signing up for these classes must accept the possibility that a scheduled class may be delayed and/or canceled with very short or no advanced notice due to the unavailability of instructors.*

## Tickets & Tours

To obtain **Old Town Trolley** and **Seal Tour** passage, you must contact Gina at least 72 hours in advance with the date (two dates for Seal Tour) you wish to go. Your request will be submitted and they will try to accommodate your request. If you have already used your guest passes for the Old Town Trolley, you can download a "Hometown Pass" from their website and can accompany any paying passenger for free. Kindly note, this is not available on weekends. There are no tickets; your name is listed on the passenger manifest. **No Seal Tours on weekends and no OTT on Holiday weekends.**

**Maritime Museum** entrance privileges can be obtained by contacting Gina at least 72 hours in advance by email (preferred) at [gina@travelersaidsandiego.org](mailto:gina@travelersaidsandiego.org).

**Midway Museum** will give you a museum pass by showing your Travelers Aid nametag or Airport badge when you go to their ticket window. You will have to purchase tickets for those accompanying you.

## In Memoriam

It is with great sadness that I report the sudden passing of longtime Terminal I desk volunteer, **Cynthia Henkel**. Cynthia joined Travelers Aid in 1993. A lovely lady, she will be greatly missed.