

TRAVELERS AID
SOCIETY
OF SAN DIEGO

MONTH AT A
GLANCE:

MEETINGS:

Monday, June 26,
11:30 am: Volunteer
Appreciation Luncheon,
Bayside Grill, Coronado
Golf Course, 2000
| Visalia Row, Coronado.
RSVP to Gina at gina@travelersaidsandiego.org
or via telephone at
619-400-2266 by
Friday, June 16

CONVENTIONS:

June 2-3

Rock & Roll San Diego
Health & Fitness Expo
60,000

June 9-13

American Diabetes
Association
20,000

June 19-22

2017 Bio International
Convention
16,500

June 25

EID AL FITR Prayer
Service
4,500

June 28-29

PCBC 2017
10,000

MAJOR EVENTS

June 2 - July 4

San Diego County Fair

June 3-4

San Diego Rock & Roll
Marathon

June 5

Holiday Bowls Golf
Classic

June 14

Taste of Little Italy

WELCOME NEW
VOLUNTEERS

Sally Jacobsen

Elliot Kanter

Welcome Back To:

Elizabeth Sant'Ana

The Traveler

VOLUME 115, ISSUE 3

JUNE, 2017

Volunteer in the Spotlight

Dennis Murray spends most of his volunteer time between Terminals 1 and 2 working the 7 pm to 11 pm shift (for which Travelers Aid is very thankful!). It's a very interesting shift with no two days being the same. Dennis was NOT born in San Diego but DID move (with some help) to San Diego at the young age of eight months. He grew up in the Bay Park area and attended elementary school at St. Charles Borromeo in Pt. Loma. He attended University High School, and after graduation, attended one semester at Mesa College before joining the Coast Guard.

A good portion of his Coast Guard time was on an ice-breaker stationed in Long Beach. Since there is not much ice in Los Angeles Harbor, the ship did several 6-month deployments to the



Antarctic with stops in Hawaii, Fiji, American Samoa and New Zealand. The last year of his enlistment, Dennis was an instructor at the Coast Guard base on Governors Island, which is a stone's throw from Manhattan.

At the end of his enlistment, Dennis attended college at State University of New York. After graduation, he was hired by IBM and worked in various management capacities in New York, Chicago, Washington DC, Houston, Austin, San Francisco, El Se-

gundo, and Boulder, Colorado. He retired after 32 years and moved back to San Diego. Dennis is a runner, completing many, many half marathons and four marathons including the original marathon route from Marathon to Athens, Greece. He's also an avid cyclist, having done century rides (100 mile rides) and metric century rides (100 kilometers). He enjoys cross country skiing, swimming, and is currently working up the courage to do a triathlon!

Dennis has traveled to Europe, including Ireland and the Baltic countries. He recently returned from a trip to the Lagan area of the Philippines and New Zealand.

Dennis has two children and two granddaughters who currently live in the Houston area. He resides in the Columbia area of downtown San Diego, just minutes from the airport.

Monthly Meeting

Our May meeting was held in the Airport Administration Conference Room. We were introduced to the new President and CEO, Kimberly Becker. Ms. Becker thanked the volunteers for their service to the Airport.

Volunteers were given updates about and timelines for

the new Federal Inspection Service area (FIS) also known as International Arrivals, which is being built in the T2 West area. It will be finished in 2018. See other information in Airport Updates with regard to closures.

Maggie showed the new uniforms that will replace the

current green uniforms. There are sizes for you to try on in the Ambassador conference room by Gina's office. They will be available to try on until May 31.

Airport Updates

June and July Sterile Badge

holders will need to renew their badges before the end of their birth month. You can renew the month before your birthday, but it must be completed by the end of your birth month. You need to make an appointment through Gina (recommended) or take your chances going standby. You will need a completed Fingerprint Application and Security Threat Assessment (STA) form and two forms of ID (a current passport, social security card, or birth certificate, and driver's license). **All forms have to be filled out online, and then printed. No hand written forms are accepted.** Gina can send you the links to the forms you will need. There is also a computer and printer outside Gina's office, which you can use to fill out forms and print them. The forms are on the desktop. Code for the door is 4266#.

There are also **two additional forms** that are needed should your fingerprints not go through the first time. You will need the Access Investigation form and the 10-year history form. It is suggested that while you have your documents out to fill out forms online you should just go ahead and fill out these additional forms.

The construction of the Federal

Inspection Service (FIS) International arrivals – Customs area has begun. **Carousel 7** has been walled off and **Carousel 8** and **T2 West Desk** will close the end of August. Once the International arrivals is complete our International podium will be moved down to the new doors outside the new FIS. A more beefed up podium will be provided. Those currently working at the desk in T2West will be moving up to the post security position in Terminal 2 (outside Checkpoint 6).

Carousel 3 will be closing in June to put in a new larger carousel to make accommodations after the closure of Carousels 7 & 8. It will be replaced by a large U shaped carousel. Once it is installed and open, Carousel 8 will close down. Barricades will go up in June closing off east access to restrooms under the escalator. They will still be accessible from the left side.

The new Carousel 3 can be used by multiple carriers. **Common Use Podiums (2)** will be installed in the area, so whatever Airline is using the carousel can have their baggage personnel there to assist passengers with bag issues. The new Carousel 3 could be used by two flights if needed. Both Hawaiian and Delta wide body flights will be using Carousel 3. Hopefully the flight

numbers will be displayed on the Carousels. Fingers-crossed!

Gates 48 (May) & Gate 50 (June) will be closing for good.

New Ambassador Uniforms are being ordered for delivery around July. There are sample sizes you can try on in the Ambassador Conference room. They are blue shirts with gray jackets or vests. Black pants will be worn with the new uniform. Please try them on and place your size order on the clipboard. If your size isn't available to try on, use the size chart measurements for your best guess. You may order short or long sleeve shirts, vests, and jackets. There is also a baseball cap available you can also order. The samples will be available through May 31. You can check them out anytime by accessing the door by 4266#. If you have trouble with the cipher lock, push the "Schlage" button on the top to clear.

Wounded Warrior escorts are needed. If you have a Sterile badge and are interested in assisting with the Wounded Warrior program, please let Gina know. We have lost many of our previous escorts. You can be set up with one of the current escorts to see how to work with Wounded Warriors



Santa Fe Station

We have a couple of openings at the Santa Fe: Afternoons on Saturdays and some

Tuesdays are available. If you wish to work there, just contact Gina at 619-400-2266 or

Cynthia at 619-295-8393 ext. 310.

Fare Thee Well

We are sorry to bid farewell to **Mayu Kobayashi** and **Satomi Iwanaga**, who are

returning to Japan. They both gave over 200 hours to the volunteer program during

their four month tenure with us. We wish them all the best in the future.

Advisory Board Highlights

The Advisory Board met to discuss the new uniforms and all the changes happening with the closure of the T2 West Desk and expanded International service. All the news is covered in

the Airport Updates.

Continue to let your VAB members know if you have concerns or send them to the Suggestion Coordinator. Please contact our

Suggestion Coordinator, **Dennis Murray**, who can be reached for comments and suggestions via email at g.dennis.murray@hotmail.com

What's New in the Blue . . . by Nancy Stockton

Airspace Lounge • Section 2 – Yellow Pages • pg YP-1:

The entry fee for Airspace Lounge is now \$37.71 (tax included). The \$37.71 includes a \$10 voucher to use on food or premium drinks. Complimentary entry is still available for passengers with the appropriate American Express card. Condor Airlines business class passengers also have complimentary access. Airspace Lounge also functions as an American Airlines Club. AA welcomes eligible JAL and BA passengers. This facility offers Wi-Fi, computer and printer access, and showers.

Designated Smoking Areas • Section 2 – Yellow Pages • pg YP-25: A list of the

designated smoking areas is being added to the [Yellow Pages](#) under “S” for Smoking. In Terminal 1, the smoking area behind the desk in zone F has moved to zone G.

Waterfront Shuttle • Section 5 – Transportation • pg 5-L-2:

The Port of San Diego, along with Ace Parking, is again sponsoring the summer *Waterfront Shuttle*. Formerly called the *Big Bay Shuttle*, the *Waterfront Shuttle* operates from May 26th to September 4th. The price continues to be \$3 per day. This year, Ace is offering a discounted \$1/day ticket to those who park in the Hilton Bayfront or the Convention center Ace parking garages.

Hotels with Shuttles • Section 4 – Hotels • pg 4-B:

At the top of the gray *Hotels with Shuttle Services* page, the following is highlighted in yellow – “All Shuttle services are based on availability.” It felt like too much work to add “if available” to each entry. Please assume that each “yes – call” entry includes the statement “if available.” At any given time, the hotel’s shuttle may not be working because the driver is sick, went home early, or maybe the shuttle van is out for repair. Also, the stated hours of operation for a hotel’s shuttle change with frequency. Please caution the passenger asking for a shuttle to be ready for the possibility the shuttle is not available.

Ready, Pet, Go! Therapy Dog Program

We are very excited to be welcoming new teams to our *Ready, Pet, Go! Program*. The Airport has opened up to additional therapy dog programs along with Alliance of Therapy Dogs, and we have several teams joining. From Alliance, one of our current Ambassadors, **Orv Coonce**, and his **Goldendoodle, Sophie** will be joining. From Love on a Leash, we have **Karen Neola** and her two **Labradors, Knight** and **Boomer** joining us, and there are two other teams in the pipeline.

We are so happy to be welcom-

ing back **Sharon Franks** and her **Golden Retriever, Remi**. Sharon’s first dog, Wally, was in the program and sadly passed a couple of years ago.

Sharon LaSpada and her **Vizsla, Harley**, recently placed second in Master Jumpers Agility Course at the recent Vizsla Agility Trial. Harley won a big red ribbon.

If any of the teams are doing special activities other than what they already do at the schools, hospitals, hospice, etc., please tell us about it so we can include

it in our newsletter.

Jodi Nayoski and her **St. Bernard, Gracie**, along with **Carly Grimm** and her **Lab, Atticus**, recently attended an event at Rady’s Children’s Hospital called *Celebration of Champions*. The event was to honor kids, both past and present, dealing with blood cancers.

Thanks to all the Therapy Teams that are doing wonderful work at the airport and in our community. You are making a big difference!

Kudos for Our Volunteers!

They were **Judy Bentovim, Mickey Brule, Donna Capps, Bob Castro, Daire Coco, Dieter Corts, Richard Ewens, Jeff Freeman, Monica Grage, Terry Griffin, Tony Harvell, Cheryl Hemmings, Jan Herrera, Deborah Hill, Jan Howard, Eileen & Joe Innecken, Brad Jacobsen, Merrilee Kazarian, Ellen Levy, Eddy Martinez, Mary McMillan, Barbara McNeese, Dennis Murray, Joe & Kathy Naylor, Barbara Nichols, Carol Sargent, Mike Schooling, Sandy Shaut, Bill Steffan, Nancy Stockton, Miho Tattersall, Richard Townsend, Alan Vanden Avond, and Marjorie Zhou.**

We couldn’t do it without you!

Get Well!

Hurry up and get better **Joan Gibbons, Myron Hunt, Marion Lunati, Verla McFayden, and Charlie Tamm**. You are missed and we look forward to welcoming you back soon.



Volunteer Advisory Board

Donna Capps
Daire Coco
Kate Felke
Pat Fox
Howard Gillins
Ginna James
Sharon LaSpada
Bob Lettas
Craig Maginnis
Bob Muller
Dennis Murray
Art Pardo
Dayton Smith
Betty Tomaino

Director of Visitor Services

Gina Bernsen

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of Travelers Aid
Kathleen Baldwin

Editor/Development & Communications
Marcy Roke

Volunteer Coordinator
Cynthia Compton



Wounded Warrior Assist Program

Many thanks to the volunteers that assisted with the **Wounded Warrior Tennis Camp** departures. The departures were early in the morning on Saturday, May 20th. Your assistance was greatly appreciated. Those helping with the Tennis Camp departures were

Nancie Carroll, Janet Cooper, Sary Jamie, Roma London, John Markey, and Mary McMillan.

Also thanks so much to **Ginna James** and **Debbie Geyer** for assisting the Severely Injured Military who

have recently traveled through San Diego. We are still in need of additional volunteers to assist with this program. We can set you up to observe the procedure if you are interested. Just let Gina know.



Join us for our upcoming Travelers Aid annual fundraiser!

July 15, 2017
An Evening with Gatsby

A roaring twenties themed party to support homeless and domestic violence social service programs.

A discount of \$15 off the ticket price will be made available to current volunteers.

Watch for a registration link on the Travelers Aid Society of San Diego website under the Events tab.

CPR Training:

The Aviation Security and Public Safety Team will be offering monthly CPR Training Courses.

Friends & Family Course:

The Friends and Family Course teaches CPR, AED use, use of barrier devices (i.e.: Pocket Mask) and relief of choking in adults and children. It is intended for those wishing to have basic awareness of cardiac emergencies.

Course Length: Two Hours with No Break

Location: Lindbergh Conference Room

Tuesday, June 13
2:00 p.m. – 4:00 p.m.
Wednesday, July 12
10:00 a.m. – 12:00 p.m.

Tuesday, August 8
2:00 p.m. – 4:00 p.m.

Contact **Mary De Felice** at mary.defelice@san.org to sign up for a class by providing your first, last name, and a contact number.

Happy Birthday!

Sandra Bolger
Betty Butler
Frankie Capella
Carole Curtis
Sharon Franks
Eliot Kanter
Steve Kuriga
Art Pardo
Esther Peterson
Bob Schuck
Sandy Shaut
Sonya Terry
Alicia Vicars
Sandy Warren

