



Wings and Things

Monthly Update • Travelers Aid Society of San Diego • March 2017



Future Meeting:

Thursday, March 16, 11:30am, *Volunteer Appreciation Luncheon*: Southwestern Yacht Club, 2702 Qualtrough Street, SD 92107 (off of Rosecrans). Please RSVP by Wednesday, March 8 to gina@travelersaidsandiego.org or by telephone to 619-400-2266.

Major Conventions

Mar. 4-5	SD Travel & Adventure Show	14,000
Mar. 14-18	2017 AAOS Annual Meeting.....	33,000
Mar. 19-22	ORS 2017 Annual Meeting	2,500
Mar. 22-24	Social Media Marketing World.....	4,000
Mar. 29-Apr. 1	American College of Physicians.....	10,500

Major Events

Mar. 10-12	Cherry Blossom Festival.....	
Japanese Friendship Garden	
Mar. 11Best Coast Beer Festival	
Mar. 14-19World Baseball Classic	
Mar. 17San Diego shamROCK	
Apr. 1-2San Diego Crew Classic	

Monthly Meeting

Our monthly meeting was in the Board Room of the Airport Administration Building. There were lots of announcements from Colm, some of which will be covered in Airport Updates. The biggest news was the moving of the Federal Inspection Service area (FIS), more commonly known as Customs. The Board will actually decide this at their meeting on March 2nd, but the plan is to start ASAP on the new area, which is going include the existing areas of T2 West and Baggage Carousels 7 and 8. This will mean that Delta will move back into the large baggage claim area (1-6). This change is to accommodate Japan Airlines; British Airways; Condor (May); Edelweiss (June); and Alaska, American, and Southwest international flights coming in the next few months. The T2 West desk will close, but the plan is to build out a desk at T2 West Post Security, and many of the current T2 West volunteers can move up there. Stay tuned!

Airport Updates:

March and April Sterile Badge holders will need to renew their badges before the end of their birth month. You can renew the month before your birthday, but it must be completed by the end of your birth month. You need to make an appointment through Gina (recommended) or take your chances going standby. You will need completed Fingerprint Application and Security Threat Assessment (STA) form and two forms of ID (a current passport or social security, or birth certificate & driver's license). All forms must be filled out online. Gina can send you the links to the forms you will need. There is also a computer and printer outside Gina's office, which you can use to fill out forms and print them. The forms are on the desktop. Code for the door is 4266#.

There is new free **WIFI** at the airport. It is easier to access, faster and you can be on for 2 hours at a time. #SANFREEWIFI, just accept terms and conditions.

Seasonal air service will be as follows starting April and May:

Southwest Airlines will begin service on April 28th to Cabo San Lucas, Indianapolis, Boise, Spokane, and Newark

Spirit Airlines will be going to Boise, ID

Alaska Airlines will be going to Baltimore and Sacramento

Frontier Airlines will be going to Austin, Cincinnati, and Cleveland 3 times weekly

Mac Cosmetics will be opening in March in Terminal 2 post security.

Restrooms are being updated in Terminal 2. In Terminal 1 only, there is also pilot program where complaints or needs in the restrooms can be reported by anyone with the ability to text on their smartphone. There are signs on the wall on how to text for Flagship.

New downstairs carts should be delivered shortly. The current ones were only leased until the new Airport ones were delivered. These new carts will be beige in color.

Blue Book truly does have everything you need to know. Telephone numbers for the desks and the upstairs cart are in the book. In your *quiet time*, please review the contents of the Blue Book. Many of the questions Gina gets or on Notes to Nancy are answered in the Blue Book. You just have to know where to look.

Do not leave requests for supplies on Notes to Nancy. Call Gina. Most-used supplies are available in Adrianna's office on top of the refrigerator. The code to her door is 4952#. So if we aren't there you can still get supplies. The outside door is 4266#. With those codes you have access to drinks and supplies when the Ambassador office is closed.

Santa Fe Station

If you are interested in a permanent shift at the train station, contact Cynthia or Gina. If you wish to train at the Santa Fe Station, please call Gina at 619-400-2266 or Cynthia at 619-295-8393 x 310.

Happy Birthday!

We send lots of March birthday wishes to **Frank Beiser, Robin Carter, Audrey Cekalski, Dieter Corts, Nancy Davidson, Vicki Jones-Pittman, Janelle Kaneshiro, Pat McCollough, Bob Muller, Joe Ortega, Roberta Ross,**



Marilyn Saxe, Richard Scherman, Bill Steffan, Janice Weber, Judy Wiech, Tom Woehl, and Wendy Woehl.
We hope you all have a wonderful day.

Get Well Soon

Hurry up and get better **Nancy Davidson, Dave McDowell, Verla McFayden, Lila Brill, and Charlie Tamm.** You are missed and we look forward to welcoming you back soon.

Advisory Board Highlights

The board met and discussed possible changes in uniforms, new volunteer logo and possible changes to the training materials. As soon as more information is available we will let all of the volunteers weigh in on decisions.

Continue to let your VAB members know if you have concerns or send them to the Suggestion Coordinator. Please contact our Suggestion Coordinator, **Dennis Murray**, who can be reached for comments and suggestions via email at g.dennis.murray@hotmail.com

Ready, Pet, Go! Therapy Dog Program

The March schedule for the dog teams is out. If you haven't had an opportunity to go with one of our teams and you have a badge, make sure you take advantage of this opportunity. The dogs and their owners are wonderful, and it is great fun to watch them in the terminals interfacing with the passengers.

A special shout out to **Bob Pavon** and **Punky** for offering to come into the Airport on February 9 to calm the passengers whose flights were cancelled due to weather back East. **Miho Tattersall** accompanied them, and help spread good will in the terminals.
Thanks to Bob, Miho, and Punky.

If your team is participating in special activities other than what you already do at the schools, hospitals, hospice, etc., please tell us about it so we can include it in our newsletter.

If your dog vest has peeling letters, please bring it to Gina. The vests are being embroidered over the old lettering.

Kudos for Our Volunteers

Thank you to those who have done extra shifts over the last month. They were **Alan Avond, Judy Bentovim, Robin Carter, Bob Castro, Dieter Corts, Richard Ewens, Monica Grage, Terry Griffin, Tony Harvell, Deborah Hill, Mike Horvath, Sue Hunt, Merrilee Kazarian, Sue Kelly, Ellen Levy, Pat McCoy-Rodriguez, Mary McMillan, Barbara McNeese, Dennis Murray, Joe & Kathy Naylor, Bob Pavon, Bob Perry, Bob O'Donnell, Carole Sanford, Mike Schooling, Nancy Stockton, Miho Tattersall, Richard Townsend, Alicia Vicars and Marjorie Zhou.** Your willingness to help enables us to provide excellent service to our passengers.



Wounded Warrior Assist Program

Thanks so much to **GINNA JAMES, NANCIE CARROLL, and DEBBIE GEYER** for assisting the Severely Injured Military Personnel who have recently traveled through San Diego. Your assistance is very much appreciated by all.

CPR Training

The Aviation Security and Public Safety team will be offering monthly CPR training courses.

Friends and Family CPR Course:

The Friends and Family Course teaches CPR, AED use, use of barrier devices (i.e.: Pocket Mask) and relief of choking in adults and children. It is intended for those wishing to have basic awareness of cardiac emergencies.

Course Length: Two Hours with No Break
Location: Lindbergh Conference Room

Thursday, March 9 10:00 a.m. – 12:00 p.m.
Tuesday, April 11 2:00 p.m. – 4:00 p.m.

Contact Mary De Felice at mary.defelice@san.org to sign up for a class by providing your first, last name, and a contact number. This class is available to all Airport Authority and tenants. Class size has a limited amount of space and we would like to prevent any no shows. If you can no longer attend, please send a cancelation within 48 hours.

Please note class may be canceled should there be less than four attendees. These classes are conducted by airport-contracted paramedics, whose primary responsibility and priority is to respond to potential or actual medical emergencies. All employees signing up for these classes must accept the possibility that a scheduled class may be delayed and/or canceled with very short or no advanced notice due to the unavailability of instructors.

Tickets & Tours

To obtain **Old Town Trolley** and **Seal Tour** passage, you must contact Gina at least 72 hours in advance with the date (two dates for Seal Tour) you wish to go. Your request will be submitted and they will try to accommodate your request. If you have already used your guest passes for the Old Town Trolley, you can download a "Hometown Pass" from their website and can accompany any paying passenger for free. Kindly note, this is not available on weekends. There are no tickets; your name is listed on the passenger manifest. **No Seal Tours on weekends and no OTT on Holiday weekends.**

Maritime Museum entrance privileges can be obtained by contacting Gina at least 72 hours in advance by email (preferred) at gina@travelersaidsandiego.org.

Midway Museum will give you a museum pass by showing your Travelers Aid nametag or Airport badge when you go to their ticket window. You will have to purchase tickets for those accompanying you.