



Wings and Things

Monthly Update • Travelers Aid Society of San Diego • January 2017



Future Meeting:

There will not be a meeting in January. Happy New Year!

Major Conventions

Jan. 6-8	Spring Home Garden Show 2017.....
Jan. 12-14	Cabi 2017 Spring Scoop 3,600
Jan. 16-19	National Biodiesel Conference/Expo.... 2,500
Jan. 31- Feb. 2	DistribuTECH 2017..... 11,500

Major Events

January 15-22San Diego Restaurant Week
January 1-28Farmers Insurance Open
January - AprilWhale Watching Season

Monthly Meeting

A grand time was had by all attendees to the Holiday Event on December 6th. The Courtyard by Marriott did a wonderful job and the food was outstanding. Music was generously donated by Reggie Benitez of Soundscapes Entertainment. The dance floor was full. Everyone shed their inhibitions when the party lights were flashing!

Congratulations to Richard Ewens for being selected 2016 Volunteer of the Year. Thank you to JetBlue for the generous donation of airline tickets, won by Bob Steinberg. Thank you also to Alaska, American, Delta (luggage), Hawaiian, Southwest, and United for their gifts.

Welcome to New Volunteers

We would like to welcome **Orv Coonce, Jeff Freeman, Jan Howard, Susan Lyons, Lewis Meyer, and Bob Perry** to the volunteer program. They will be training in the coming weeks. Thanks so much for joining this volunteer program.

Airport Updates:

Holiday parking procedures - Just park in the black and white permit parking, regular spaces, or Ambassador spaces. For the holiday, refrain from the 60-minute if you can. We heard they might be checking those spots. Speaking of Ambassador spaces, there are three new Ambassador spaces in the T2West/McCain parking lot. They are near the charter vehicle spots. YAY!

January and February **Sterile Badge** holders will need to renew their badges before the end of their birth month. You can renew the month before your birthday, but it must be completed by the end of your birth month. You need to make an appointment through Gina (recommended) or take your chances going standby. You will need completed Fingerprint Applications and FBI History forms (CHRC), and a Security Threat Assessment (STA) form, as well as two forms of ID (such as a current passport & driver's license). You will

be fingerprinted again, but no online test again!

Ginna James headed up the **USO Pizza deliveries** at Christmas. Volunteers once again donated over \$1400.00 to purchase pizzas. Ginna and her assistants delivered pizzas starting on December 16th and through the 23rd. Thanks to Ginna and to all who donated to make this event happen.

Remember that the Blue Book has all the information you need to let passengers know about **bus and trolley routes**. You can also call 511 and speak to a person about special destinations and routing. We would like to get out of the habit of using paper schedules, which are out of date, a waste of paper, and are probably thrown out after one look. The 992 handouts with the maps are still available at the desks. Let Gina know when you need a new supply.

Blue Book truly does have everything you need to know. In your *quiet time*, please review the contents of the Blue Book. Many of the questions Gina gets or on "Notes to Nancy" are answered in the Blue Book. You just have to know where to look.

Do not leave requests for supplies on "Notes to Nancy." Call Gina. Most-used supplies are available in Adrianna's office on top of the refrigerator. The code to her door is 4952#, so if we aren't there, you can still get supplies. The outside door is 4266#. With those codes you have access to drinks and supplies when the Ambassador office is closed.

Santa Fe Station

If you are interested in a permanent shift at the train station, contact Cynthia or Gina. If you wish to train at the Santa Fe Station, please call Gina at 619-400-2266 or Cynthia at 619-295-8393 x 310.

We recently added **WIFI** to our booth and will be utilizing an iPad to further assist passengers at the desk. We've scheduled a training session at **10:30 am on Friday, January 20** at the Airport Ambassador Admin Office. We'll be demonstrating procedures, security, how to use the iPad, and determining appropriate apps for this unique location.

Happy Birthday!

We send lots of January birthday wishes to **Ron Bain, Tony Carchedi, Marshall Cohen, Maricarmen Garcia, Monica Grage, Marion Griffin, Carly Grimm, Mary Hansen, Betty Hayes, Betty Lloyd, Craig Maginnis, Jean Murphy, Marsha Oliva, Beverlee Reed, Michael Shapiro, Ben Simpelo, Muriel Smith, Marty Tabachnick, Mary Thompson, Betty Tomaino, Paul Wagner, Dona Whitaker, and Barbara Wilder**. We hope you all have a wonderful day.



Get Well Soon

Hurry up and get better **Ruth Cardenas** and **Bob Hornstein**. You are missed and we look forward to welcoming you back soon.

Advisory Board Highlights

The VAB had a small celebration and thank you at the Courtyard by Marriott at Liberty Station. Members gathered to thank **Malvina Abbott, Stu Baily, Candy Bell,** and **Jerry Lewis** for their three years of dedicated service to the Advisory Board.

Welcome to new board members **Daire Coco, Kate Felke, Sharon La Spada, Craig Maginnis,** and **Dennis Murray**.

Continue to let your VAB members know if you have concerns or send them to the Suggestion Coordinator. And as soon as a new suggestion coordinator is identified, we will let you know.

Ready, Pet, Go! Therapy Dog Program

We are very excited to announce two new dog teams. **Grace Petrucci** and her Terrier Mix, **Dill**, comes to us from Love on Leash. We also welcome **Rebecca Aikin** and her Cattle Dog Terrier Mix, **Kiyah**, who is also from Love on a Leash. The teams are all registered with Alliance of Therapy Dogs and are currently going through the badging process. We hope to see them out in the terminals shortly.

If any of the teams are doing special activities other than what they already do at the schools, hospitals, hospice, etc., please tell us about it so we can include it in our newsletter.

If your dog vest has peeling letters, please bring it to Gina. The vests are being embroidered over the old lettering.

Kudos for Our Volunteers

Thank you to those who have done extra shifts over the last month. They were **Alan Avond, Jules Barad, Judy Bentovim, Mickey Brule, Donna Capps, Daire Coco, Delia Constant, Bob & Ann Donais, Richard Ewens, Kate Felke, Pat Fox, Johanne Geoffrion, Tony Harvell, Gary Hess, Ginger Higgins, Mike Horvath, Sue Hunt, Bill Irwin, Sary Jamie, Shirley Kauffman, Merrilee Kazarian, Sue Kelly, Kerstin Liedberg, Ellen Levy, Jerry Lewis, Mary McMillan, Gail Naylor, Barbara McNeese, Dennis Murray, Bob O'Donnell, Carole Sanford, Mike Schooling, Sandy Shaut, Bill Steffan, Nancy Stockton, Charlie Tamm, Miho Tattersall, Betty Tomaino, Richard Townsend,** and **Marjorie Zhou**. Your willingness to help enables us to provide excellent service to our passengers.

Wounded Warrior Assist Program

Thanks so much to **Ginna James, Nancie Carroll,** and **Charlie Tamm** for assisting the Severely Injured Military, who have recently traveled through San Diego.

CPR Training

The Aviation Security and Public Safety team will be offering monthly CPR training courses.

Friends and Family CPR Course:

The Friends and Family Course teaches CPR, AED use, use of barrier devices (i.e.: Pocket Mask) and relief of choking in adults and children. It is intended for those wishing to have basic awareness of cardiac emergencies.

Course Length: Two Hours with No Break

Location: Lindbergh Conference Room

Tuesday, January 10..... 10:00 a.m. – 12:00 p.m.
Wednesday, February 8.....2:00 p.m. – 4:00 p.m.
Thursday, March 9 10:00 a.m. – 12:00 p.m.
Tuesday, April 112:00 p.m. – 4:00 p.m.

Contact Mary De Felice at mary.defelice@san.org to sign up for a class by providing your first, last name, and a contact number. This class is available to all Airport Authority and tenants. Class size has a limited amount of space and we would like to prevent any no shows. If you can no longer attend, please send a cancellation within 48 hours.

Please note class may be canceled should there be less than four attendees. These classes are conducted by airport-contracted paramedics, whose primary responsibility and priority is to respond to potential or actual medical emergencies. All employees signing up for these classes must accept the possibility that a scheduled class may be delayed and/or canceled with very short or no advanced notice due to the unavailability of instructors.

Farewell

We are very sorry to be saying farewell to one of our younger volunteers, **Christian Byrd**. He is off to find a job that pays and we wish him all the best. We might be seeing him at the airport in the future.

In Memoriam

It is with sadness that we announce the passing of **Larry Mayville**. Larry was one of our evening cart drivers for several years. He had been out for some time battling cancer. Our thoughts and prayers are with his family.

Tickets & Tours

To obtain **Old Town Trolley** and **Seal Tour** passage, you must contact Gina at least 72 hours in advance with the date (two dates for Seal Tour) you wish to go. Your request will be submitted and they will try to accommodate your request. If you have already used your guest passes for the Old Town Trolley, you can download a "Hometown Pass" from their website and can accompany any paying passenger for free. Kindly note, this is not available on weekends. There are no tickets; your name is listed on the passenger manifest. **No Seal Tours on weekends and no OTT on Holiday weekends.**

Maritime Museum entrance privileges can be obtained by contacting Gina at least 72 hours in advance by email (preferred) at gina@travelersaidsandiego.org.

Midway Museum will give you a museum pass by showing your Travelers Aid nametag or Airport badge when you go to their ticket window. You will have to purchase tickets for those accompanying you.