



Wings and Things

Monthly Update • Travelers Aid Society of San Diego • November 2016



Future Meeting:

There won't be a monthly meeting in November. However, we will be getting together in December for the Holiday celebration. Watch for your invitation. In the meantime, mark your calendar for Tuesday, December 6th.

Major Conventions

Oct. 31- Nov. 4	Adobe Max 2016.....	7,000
Nov. 12-16	Neuroscience 2016	32,000
Nov. 19	So Cal Starz Championship	2,000
Nov. 20	Casa de Oracion.....	1,000

Major Events

November 1	Dia de los Muertos
November 4 -12.....	San Diego Beer Week
November 11	Veteran's Day Parade
Nov. 11 - Dec. 4.....	Del Mar Bing Crosby Season

Monthly Meeting

Our volunteer meeting for October was the class for Sterile Badge training. Thanks to **Vince Dassow** from Access Control for conducting the meeting where 130 volunteers checked the box for their badge training. Vince also held classes for volunteers on the 11th, 17th and 25th. If you haven't attended the class and wish to keep your badge, please call Gina.

Welcome to New Volunteers

We would like to welcome **Jonathan Chau, Janet Cooper, Kirsten Federspiel, and Jeffrey Lam** to the volunteer program. They will be training in the coming weeks. Thanks so much for joining this volunteer program.

Airport Updates:

There are now **walkie talkies (radios)** for the downstairs cart. The first cart driver of the day will deliver a radio to the Terminal 1 and 2 desks. Please leave them on the counter and use them if you have someone needing a ride downstairs. The last driver for the day will pick up the radios at the end of his/her shift. T2West personnel can call T2 Desk if they need the cart driver hailed. Remember that you must hold down the button on the left when talking and release to hear the person on the other end.

If you wear a **Red Sterile Badge** and have not attended a training, please let Gina know. An appointment can be set for you to take the online training at the Access Control Office. This has to be done by the end of November. This is training required by the TSA and if you fail to complete it, your badge will be shutdown. You will no longer be able to go post security. If you don't go post security, you can surrender your badge and work without it. Your badge just has to be turned into Gina, who will return it to the Airport.

New **YELLOW Sterile Badges** will be available in Gina's office the first week in November. You will need to swap your red badge for the new yellow one. Please make arrangements with Gina to make the swap. Badges can even be swapped out curbside (during weekday business hours) by Gina's office if a drive by is more convenient. Contact Gina via email at gina@travelersaidsandiego.org or 619-400-2266.

GINNA JAMES will be heading up the **Pizzas for the Troops** for the sixth year in a row. Donations of cash or checks can be left in her mail file or with Gina in her office. Ginna will be checking with the USO before Christmas to find out when the troops will be released from Camp Pendleton and will purchase pizzas accordingly.

The new **Vending Machines** at the airport don't charge if the item is not dispensed. If it is not a new one, then you must call the number in the Blue Book to report the problem.

The **Blue Book** truly does have everything you need to know. In your *quiet time*, please review the contents of the Blue Book. Many of the questions Gina gets or that show up on "Notes to Nancy" are answered in the Blue Book. You just have to know where to look.

Do not leave requests for supplies on "Notes to Nancy." Call Gina. Most-used supplies are available in Adrianna's office on top of the refrigerator. The code to her door is 4952#. So if we aren't there, you can still get supplies. The outside door is 4266#. With those codes, you have access to drinks and supplies when the Ambassador office is closed.

Santa Fe Station

If you are interested in a permanent shift at the train station, contact Cynthia or Gina. If you wish to train at the Santa Fe Station, please call Gina at 619-400-2266 or Cynthia at 619-295-8393 x310.

Happy Birthday!

We send lots of October & November birthday wishes to **Stu Baily, Joe Baptista, Wendy Birnbaum, Julie Bolton, Ruth Cardenas, Pearl Donohue, Susan Eldred, Jeff Epstein, Connie Ewens, Karyn Funderburk, Irene Galarneau, Terry Griffin, Jake Hazelebach, Rick Hensley, Norma Hernandez, Mike Horvath, Mary Hunter, Sary Jamie, Laurene Kallstrom, Marc Lampe, Michelle Looby, Eddie Martinez, Verla McFayden, Nora McMains, Mike Miles, Jeanette Mincks, Barbara Nichols, Dianne O'Connor, Bob O'Donnell, Sami Olenik, Marge Quick, Carol Sargent, Don Schulz, Jim Sims, Judy Stern, Scarlett Swanson, Jim Trapp,**



Trudy Verdick, Mary Zbik, and Marjorie Zhou. We hope you all have a wonderful day.

Get Well Soon

Hurry up and get better **Susan Eldred, Ed Ferguson, Bob Hornstein, Ruth Cardenas, and Pat McCollough.** You are missed; we look forward to welcoming you back soon.

Advisory Board Highlights

The VAB met and discussed sterile badge training, parking issues, and upcoming events.

This year the information desks will be decorated for the holidays by the Airport. This will happen one week before Thanksgiving.

Continue to let your VAB members know if you have concerns or send them to the Suggestion Coordinator. If you have concerns, please contact our Suggestion Coordinator, **Candy Bell** who can be reached for comments and suggestions via email at bell.candy@gmail.com.

Ready, Pet, Go! Therapy Dog Program

Our good thoughts and wishes for a speedy recovery go out to **Susan Eldred** who recently underwent back surgery. Buddy has surely been by your side. We hope to have you both back very soon.

If any of the teams are doing special activities other than what they already do at the schools, hospitals, hospice, etc., please tell us about it so we can include it in our newsletter.

If your dog vest has peeling letters, please bring it to Gina. The vests are being embroidered over the old lettering.

Kudos for Our Volunteers

Thank you to those who have done extra shifts over the last month. They were **Alan Avond, Jules Barad, Judy Bentovim, Mickey Brule, Donna Capps, Daire Coco, Delia Constant, Bob & Ann Donais, Richard Ewens, Kate Felke, Pat Fox, Johanne Geoffrion, Tony Harvell, Gary Hess, Ginger Higgins, Mike Horvath, Sue Hunt, Bill Irwin, Sary Jamie, Shirley Kauffman, Merrilee Kazarian, Sue Kelly, Kerstin Liedberg, Ellen Levy, Jerry Lewis, Mary McMillan, Gail Naylor, Barbara McNeese, Dennis Murray, Bob O'Donnell, Carole Sanford, Mike Schooling, Sandy Shaut, Bill Steffan, Nancy Stockton, Charlie Tamm, Miho Tattersall, Betty Tomaino, Richard Townsend, and Marjorie Zhou.** Your willingness to help enables us to provide excellent service to our passengers.

Wounded Warrior Assist Program

Thanks so much to **GINNA JAMES, ROMA LONDON, and CHARLIE TAMM** for assisting the Severely Injured Military personnel who have recently traveled through San Diego. Your assistance is very much appreciated by all.

CPR Training

The Aviation Security and Public Safety team will be offering monthly CPR training courses.

Friends and Family CPR Course:

The Friends and Family Course teaches CPR, AED use, use of barrier devices (i.e.: Pocket Mask) and relief of choking in adults and children. It is intended for those wishing to have basic awareness of cardiac emergencies.

Course Length: Two Hours with No Break

Location: Lindbergh Conference Room

Wednesday, November 9 10:00 a.m. – 12:00 p.m.

Thursday, December 8 2:00 p.m. – 4:00 p.m.

Contact Mary De Felice at mary.defelice@san.org to sign up for a class by providing your first, last name, and a contact number. This class is available to all Airport Authority and tenants. Class size for each training session has a limited amount of space. We would like to prevent any no shows. If you can no longer attend, please send a cancellation within 48 hours.

Please note class may be canceled should there be less than four attendees. These classes are conducted by airport-contracted paramedics, whose primary responsibility and priority is to respond to potential or actual medical emergencies. All employees signing up for these classes must accept the possibility that a scheduled class may be delayed and/or canceled with very short or no advanced notice due to the unavailability of instructors.

Farewell

We are very sorry to bid farewell to **Ed Ferguson, Connie Bailey, Bonnie Bekken, and Josh Deerman.** Ed is moving to Colorado, and Josh is headed to England. Bonnie and Connie are pursuing other volunteer opportunities. We will miss you and wish you all the best in the future. Thanks for the time you have given to Travelers Aid and Airport.

In Memoriam

It is with great sadness that we report the passing of **Paul Linsk** in September. Paul hadn't been with us for a while due to health reasons. We send our condolences to his family.

Tickets & Tours

To obtain **Old Town Trolley** and **Seal Tour** passage, you must contact Gina at least 72 hours in advance with the date (two dates for Seal Tour) you wish to go. Your request will be submitted and they will try to accommodate your request. If you have already used your guest passes for the Old Town Trolley, you can download a "Hometown Pass" from their website and can accompany any paying passenger for free. Kindly note, this is not available on weekends. There are no tickets; your name is listed on the passenger manifest. **No Seal Tours on weekends and no OTT on Holiday weekends.**

Maritime Museum entrance privileges can be obtained by contacting Gina at least 72 hours in advance by email (preferred) at gina@travelersaidsandiego.org.

Midway Museum will give you a museum pass by showing your Travelers Aid nametag or Airport badge when you go to their ticket window. You will have to purchase tickets for those accompanying you.