



# Wings and Things



Monthly Update • Travelers Aid Society of San Diego • May 2016

## **Future Meeting**

There will be no meeting in May, but our next volunteer event will be an Appreciation Luncheon in June. Stay tuned!

## **Major Conventions**

May 4	Warrior Expo West	1300
May 6-10	American Urological Association	18000
May 21-24	Digestive Disease Week	20000
May 31-June 2	Electrochemical Society Meeting	1750

## **Major Events**

May 5	Cinco de Mayo celebration
To May 8	70 <sup>th</sup> Annual Del Mar North Horse Show
May 8	Mother's Day
May 13	Top Gun Day at the Del Coronado
May 14	San Diego Fashion Week

## **Monthly meeting**

This month's meeting was at the Commuter Terminal and we were lucky to have **Elizabeth Brown**, Chief Commercial Officer from **Cross Border Express**, address the volunteers. Passengers using the CBX have to be ticketed passengers with a passport traveling within 24 hours. Transfers can be obtained via Shuttle, the Volaris shuttle out of the Santa Fe Station or the least expensive at the moment is UBER. The cost for the CBX is \$12 each way or \$40 for a family of 4-6 persons. As with any new venture, they are a work in progress. With the border, it has made it hard to have wheelchair assistance at the US side, as there is a border crossing involved from one side to the other.

If you are in Mexico more than 7 days, you need a visa. Visas can be obtained just as you enter into Mexico security checkpoint. Visas are \$20-\$25. Passengers from San Diego will need a minimum of 1.5 hours prior to their flight to make a connection. There are 700 parking spaces in front for \$15 per day. There is a 15 minute grace period in the lot. Drop-offs can be done at the curb.

The Airport provided "Thank You" cookies for all volunteers in attendance to recognize Volunteer Month and as a token of their appreciation for your hard work.

Other information from the meeting is in Airport Updates.

## **Welcome to New Volunteers**

We would like to welcome **Terry Griffin** and **Kathy Raskin** to the volunteer program. She will be training in the coming weeks. Thanks so much for joining this valuable volunteer program.

## **Airport Updates**

Part of the **T2 Parking lot** will be closing down in August to begin construction on the 3-story parking structure. Actual construction is slated to begin in September. It should take

about 2 years. This is going to be lots of fun!!! Our parking spots will not be affected, and we are trying to get additional spots at T2West parking lot.

A construction wall is up in T2East Ticketing area, as a kiosk is being built for **Global Entry**. It is expected to open in May.

New flights beginning for the spring and summer months: **Alaska** will be adding three flights to San Jose. **Jet Blue** will be starting non-stop service to Fort Lauderdale, Florida on June 16. JetBlue Mint service will begin to New York and Boston. This means you can purchase a lay down seat! **Allegiant** will be adding service to El Paso on May 6, as well as Stockton on May 7. **Southwest** will be flying to Milwaukee starting on June 6. **West Jet** will be starting service to Vancouver on June 16.

**SAS** has taken over for Huntleigh in handling services for American and Hawaiian Airlines.

Many of the airlines do not have personnel at the airport except for a couple of hours prior to their departures and arrivals. This is the case with **Frontier** and **Spirit Airlines**. They only have a few flights per day; therefore, there is no one around when there isn't a flight. There is nothing you can do if a passenger is looking for someone from the airline. Just tell the passenger the time of the airlines next flight, and to come at that time to retrieve their bag, etc.

**Rental Car Shuttle buses** are being supplemented by additional passenger buses. They needed to add passenger buses as there were too many people using the RCC. They will be using these buses until new RCC buses can be built

**Wounded Warrior Tennis Camp** will be held from May 15 to the 21. Participants will be arriving and departing from San Diego. We will need volunteers to help with meeting the flights and getting the players to their pick-up point. Also, as with all Wounded Warrior events we will need lots of help on the departure side. Stay tuned for more information.

**Terminal 2 West Desk** now has the ability to use the store-room behind the desk. The extra chairs have been stashed in there, if your favorite chair is missing! The key is in a small baggie (thanks to Art Pardo) in the lock box. Please make sure that you have all three keys when you are locking everything up. The key has a "D" on it with white-out and it is a larger key. D is for Door!!!

## **Volunteer for MLB All-Star Week in San Diego**

The 2016 MLB All-Star Week is only a few months away, and Major League Baseball is looking for unpaid volunteers to assist with the event. You can help baseball fans from all over the world experience baseball in San Diego like they never have before. If you would like to volunteer, please register at allstargame.com. All volunteers must be at least 18 years of age, and other conditions also apply. Don't miss out on this opportunity and sign up today!

We will also be assisting the All Star Week from all of our positions at the Airport and Santa Fe Station. There will be more information to follow as we receive it from MLB!



### Santa Fe Station

The train station shifts are all covered. If you wish to sub, watch for the email requests for substitutes. If you wish to train at the Santa Fe Station, please call Gina at 619-400-2266.

### Happy Birthday

We send lots of May birthday wishes to **Candy Bell, Judy Bishop, Donna Capps, Ted Coyle, Ann & Bob Donais, Richard Ewens, Jan Ford, Debbie Geyer, Miriam Gitchoff, Ginger Higgins, Bonnie Hill, Drew Howard, Craig Hunter, Peter Iserloth, CC Johnson, Claudia Lorge, David McDowell, Mary McMillan, Jackie McWay, Gail Naylor, Dick Puzio, Sandy Shapiro, Lisa Shellstrom, Bob Steinberg, Lois Thompson, Dave Van Patten, Beverly Victor, Jane Waller and Joan Winsby.** We hope you all have a wonderful day.

### Get Well Soon

Hurry up and get better **Bob Hornstein, Ronn Garton, Evelyn Iturri, Larry Mayville and Sami Olenik.** You are missed and we look forward to welcoming you back soon.

### Advisory Board Highlights

There was no VAB meeting in April.

Continue to let your VAB members know if you have concerns or send them to the Suggestion Coordinator. If you have concerns, please contact our Suggestion Coordinator, **Candy Bell**, who can be reached for comments and suggestions via email at [bell.candy@gmail.com](mailto:bell.candy@gmail.com).

### Ready, Pet, Go! Therapy Dog program

We are happy to have **Debbie Geyer** and **Lulu** back after Lulu did some recuperating.

We send our love and wishes for a speedy recovery to **Maggie Moo** and her mom, **Wendy Birnbaum**. Last we heard from Wendy is, Maggie was in a cast after hurting her leg. Hopefully, she won't need any surgery. Maggie Moo is our smallest Ready, Pet, Go dog. Also, **Koda**, one of **Verla McFayden's** Huskies, had to have some surgery on his eye and lip. Hopefully everything will be fine with that. We are missing them all at the airport!

If any of the teams are doing special activities other than what they already do at the schools, hospitals, hospice, etc., please tell us about it so we can include it in our newsletter.

There have been some great stories of the children of passengers interacting with our Therapy dog teams. The dogs stop children from crying, and even made friends with a little girl who had been mauled by a dog. It is amazing. Also since the dogs have started at the airport many volunteers have rescued dogs. So they have far-reaching influences! If you haven't tried a shift, you should! It will definitely make you smile and it's an opportunity to spread some happiness and calm in the Airport.

The new vest should be in this week. If you have a vest that the letters are peeling off, bring them to Gina, and she will have them embroidered on the vests.

### Kudos for our volunteers

Thank you to the volunteers who did extra shifts over the last month. They were **Alan Avond, Jules Barad, Judy Bentovim, Jeanette Bingham, Julie Bolton, Nancie Carroll, Daire Coco, Roma Coleman, Kate Felke,**

**Ben Findley, Johanne Geoffrion, Howard Gillins, Sue Hunt, Joe Innecken, Bill Irwin, Vivian Kiss, Kerstin Liedberg, Ellen Levy, Jerry Lewis, Mary McMillan, Sue Munz, Dennis Murray, Joe & Kathy Naylor, Barbara Nichols, Carol Sargent, Sandy Shaut, Nancy Stockton, Marty Tabachnick, Charlie Tamm, Miho Tattersall, Richard Townsend, Sandy Warren, Al Weiss and Marjorie Zhou.** Your willingness to help enables us to provide excellent service to our passengers.

### Wounded Warrior Assist Program

Thanks so much to **GINNA JAMES, Candy Bell, Nancie Carol** and **Charlie Tamm** for assisting the Severely Injured Military, who have recently traveled through San Diego. Your assistance is very much appreciated by all.

We are looking for volunteers to assist with Wounded Warriors. It can mean some early mornings and late nights, but so needed. It works best if you are able to do the departure and arrival or vice versa. It is particularly helpful when PTSD or TBI injuries are involved. They will know who their escort is. Let us know if you are interested in helping with this program.

### CPR Training

The Friends and Family Course teaches CPR, AED use, use of barrier devices (i.e.: Pocket Mask) and relief of choking in adults and children. It is intended for those wishing to have basic awareness of cardiac emergencies. **Course Length: two hours with no break**

<b>May</b>	Thursday, May 12	10:00 am -12:00 pm
<b>June</b>	Tuesday, June 21	2:00 pm– 4:00 pm

Contact Mary De Felice at [mary.defelice@san.org](mailto:mary.defelice@san.org) to sign up for a class by providing your first, last name, and a contact number. If you can no longer attend please send a cancellation within 48 hours. **All classes will be held in the Lindbergh conference room.**

Please note class may be canceled should there be less than four attendees.. A class may be delayed and/or canceled with very short or no advanced notice due to the unavailability of instructors.

### Stories with happy endings

This was reported by volunteer, Daire Coco. *“Last year a guy came up to me at the T2 Desk and said he wanted to propose to his girlfriend after she came down the escalator from her flight. He asked if I would take photos of the special event, so I agreed. Tonight that same guy returned to the desk with his now wife and their newborn baby, after returning from a trip. At first, I didn't recognize him, but then he said, “You're the person who took photos of my proposal last year.” He then introduced me to his wife and proudly showed off his new baby. I congratulated them and told them it was great seeing them.”*

### Farewell

We are very sorry to bid farewell to longtime Terminal 2 volunteer, **Don Sichel**. We wish you all the best in your future endeavors and thank you for the time you gave to the Airport and Travelers Aid.

### In Memoriam

It is with great sadness that I report the passing of long-time volunteer, **Dotty Herzog**. She lost her battle with cancer, Friday, April 22. No services are planned.