



Wings and Things



Monthly Update • Travelers Aid Society of San Diego • March 2016

Future Meeting

Monday, March 21, 11:30am, at the Courtyard by Marriott, Liberty Station, on their outside patio. Please RSVP by Monday, March 14, by close of business to Gina at 619 -400-2266 or via email to gina@travelersaidsandiego.org. There are inclement weather options, but if sunny, you may want to bring a hat and dress accordingly.

Major Conventions

To March 3	Cisco Systems Partner Summit	4000
March 4-6	SCEGA California Classic	5000
March 6-9	Hospital Medicine 2016	3500
March 13-17	251 st American Chemical Society	19000
March 29-31	Nat'l Catholic Education Assoc.	8000

Major Events

March 4-6	Spring Home Garden Show
March 12	36 th Annual St. Patrick's Day Parade
March 13	San Diego Half Marathon & 5K
March 17	St. Patrick's Day
March 27	Easter Sunday

Monthly meeting

This month's meeting was a volunteer training on using the new MTS Kiosks that are next to the desks in T1 and T2. Judy Leitner from MTS conducted the training and answered all of the volunteer questions. Airport Ambassador, Julie Bolton, who works for MTS also assisted. Volunteers in attendance, received a coffee mug and a one day transit pass. Additional kiosk training was conducted by Julie Bolton in the terminals for other volunteers to familiarize themselves with the use of the kiosks.

We had a special drawing for the volunteers in attendance and for those working in the terminals (we put tickets in with their names) and unable to attend the meeting. We had two space available roundtrip tickets from Virgin America, which were added to the regular drawing. Congratulations to Sam Fernandez who won those tickets!

Welcome to New Volunteers

We would like to welcome **Philip Ballew** and **Donald Rush** to the volunteer program. They will be training in the coming weeks, and thanks for. Thanks so much for joining up with our volunteer program.

Airport Updates

Title VI posters have been placed in our blue books as an FAA directive. Be advised, by reading the following directive:

Unlawful Discrimination It is unlawful for airport operators and their lessees, tenants, concessionaires and contractors to discriminate against any person because of race, color, national origin, sex, creed,

or disability in public services and employment opportunities. Allegations of discrimination should be promptly reported to the Airport Manager or: Federal Aviation Administration Office of Civil Rights, ACR-1 800 Independence Avenue,

MTS kiosks are located at the Terminal 1 and Terminal 2 information desks. Compass passes can be obtained at the kiosks. No one way tickets are available from the kiosks. Note that, when using the new credit cards with the chip on it, don't swipe the card. Insert the card, and when the light comes on then the card can be removed.

There are also only three (3) bus stops for the **992** in the Airport. One stop in Terminal 1 and two (2) stops in Terminal 2.

Air Canada has moved its operations to Terminal 2 West next to Hawaiian. They will be using Gate 41 and Carousel 3 for their baggage carousel.

TSA PreChek enrollment center is now located near the American Airlines ticket counter in Terminal 2 East. You may apply for PreChek there.

Rental Car Center is up and running and has ironed out most of the kinks, so we will not be having an Ambassador Podium at the Center. Please note the changes to the RCC bus pick up and drop off in Terminal 2. They have switched lanes. All rental car passengers take the bus to the RCC. Those with companies not located at the RCC will have to call their rental car company and have their shuttle come for pick-up. The stop for those shuttles is to the left of where the RCC bus drop off passengers.

Midway Car Rental is also known as **MCar**. **MCar** is located at the Rental Car Center and **Midway** is offsite and you must call for the shuttle.

Please get in the habit of reading **Update Central** in the Blue Book when you check into the desk. Nancy Stockton gets all of the new stuff in Update Central so you are able to be made aware of last minute changes before the newsletter comes out at the end of the month.

Santa Fe Station

Nancy Parker has returned to her Tuesday afternoon shift at the Santa Fe. Welcome back, Nancy. There is also a new supply of MTS maps and material at the booth.

Happy Birthday

We send lots of March birthday wishes to **Frank Beiser, Christian Byrd, Audrey Cekalski, Dieter Corts, Nancy Davidson, Ed Ferguson, Janelle Kaneshiro, Duane Leathers, Bob Martin, Pat McCollough, Bob Muller, Joe Ortega, Roberta Ross, Marilyn Saxe, Richard Scherman, Tracey Schmidt, Bill Steffan, Janice Weber, Judy Wiech, Tom Woehl** and **Wendy Woehl**. We hope you all have a wonderful day.



Tickets & Tours

To obtain **Old Town Trolley** and **Seal Tour** passage, you must contact Gina at least 72 hours in advance with the date (2 dates for Seal Tour) you wish to go. Your request will be submitted and they will try to accommodate your request. If you have already used your guest passes for the Old Town Trolley, you can download a "Hometown Pass" from their website and can accompany any paying passenger for free. Kindly note, this is not available on weekends. There are no tickets, your name is listed on the passenger manifest. **No Seal tours on weekends and no OTT on Holiday weekends.**

Maritime Museum entrance privileges can be obtained by contacting Gina at least 72 hours in advance by email (preferred) at gbernsen@gmail.com.

Midway Museum will give you a museum pass by showing you Travelers Aid nametag or Airport badge when you go to their ticket window. You will have to purchase tickets for those accompanying you.

Get Well Soon

Hurry up and get better **Joe Baptista, Ronn Garton, Gil Garcia, Evelyn Iturri, Sami Olenik, Beverlee Reed and Tom Woehl**. You are missed and we look forward to welcoming you back soon.

Advisory Board Highlights

There was no VAB meeting in February.

Continue to let your VAB members know if you have concerns or send them to the Suggestion Coordinator. If you have concerns, please contact our Suggestion Coordinator, **Candy Bell** who can be reached for comments and suggestions at 619-501-7573 or preferably via email at bell.candy@gmail.com.

Ready, Pet, Go! Therapy Dog program

Welcome back, **Pat Rodriguez** and **Ben**. We are very happy to welcome you both back.

This past month some of our huskies have been doing what huskies were bred to do and that is being a sled dog. **Verla McFayden** and her dogs have been missed this past six weeks, as her dogs have been pulling sleds!

If any of the teams are doing special activities, other than what they already do at the schools, hospitals, hospice, etc., please tell us about it so we can include it in our newsletter.

There have been some great stories of the children of passengers interacting with our Therapy dog teams. The dogs stop children from crying, and even made friends with a little girl who had been mauled by another dog. It is amazing. Also since the dogs have started at the airport many volunteers have rescued dogs. So they have far-reaching influences! If you haven't tried a shift, you should! It will definitely make you smile and it's an opportunity to spread some happiness and calm in the Airport.

We are still working on getting new vests for the teams. Please bear with us!

Kudos for our volunteers

Thank you to those who have done extra shifts over the last month. They were **Alan Avond, Jules Barad, Frank Beiser, Judy Bentovim, Jeanette Bingham, Julie Bolton, Daire Coco, Susan Cohen, Roma Coleman, Philip Erdelsky, Richard Ewens, Kate Felke, Johanne Geoffrion, Cheryl Hemmings, Merrilee Kazarian, Ellen Levy, Jerry Lewis, Dennis Murray, Joe & Kathy Naylor, Dave St. Onge, Pat Ramsay, Michael Schooling, Sandy Shaut, Don Sichel, Bill Steffan, Nancy Stockton, Marty Tabachnick, Charlie Tamm, Miho Tattersall, Richard Townsend, Sandy Warren and Marjorie Zhou**. Your willingness to help enables us to provide excellent service to our passengers.

Wounded Warrior Assist Program

Thanks so much to **GINNA JAMES, CANDY BELL, NANCIE CAROLL** and **CHARLIE TAMM** for assisting the Severely Injured Military, who have recently traveled through San Diego. Your assistance is very much appreciated by all.

We are looking for volunteers to assist with Wounded Warriors. It can mean some early mornings and late nights, but so needed. It works best if you are able to do the departure and arrival or vice versa. It is particularly helpful when PTSD or TBI injuries are involved. They will know who their escort is. Let us know if you are interested in helping with this program.

CPR Training

The Friends and Family Course teaches CPR, AED use, use of barrier devices (i.e.: Pocket Mask) and relief of choking in adults and children. It is intended for those wishing to have basic awareness of cardiac emergencies. **Course Length: two hours with no break**

Monday, March 21	10:00 a.m. – 12:00 p.m.
Tuesday, April 19	2:00 p.m. – 4:00 p.m.

Please contact Mary De Felice at mary.defelice@san.org to sign up for a class by providing your first, last name, and a contact number. This class is available to all Airport Authority and tenants. Class size for each training session has a limited amount of space. We would like to prevent any no shows. If you can no longer attend please send a cancellation within 48 hours. **ALL CLASSES ARE HELD IN THE LINDBERGH CONFERENCE ROOM.**

These classes are conducted by airport-contracted paramedics, whose primary responsibility and priority is to respond to potential or actual medical emergencies. All employees signing up for these classes must accept the possibility that a scheduled class may be delayed and/or canceled with very short or no advanced notice due to the unavailability of instructors or less than four attendees

Farewell

We are sorry to say farewell to several volunteers this month. Thank you for all the dedicated years of service you have given to the volunteer program, Travelers Aid and SDIA. Those leaving this month are **Diane Hollister, Priscilla Leathers, Joanne Paul and Carol Weiss**. We wish you all the best in your future endeavors. You will be missed.