

TRAVELERS AID
SOCIETY
OF SAN DIEGO

MONTH AT A
GLANCE:

MEETINGS:

No Monthly Meeting
is scheduled for
October; stay tuned for
November's meeting.

CONVENTIONS:

Oct. 4
San Diego College Fair
7000

Oct. 14-15
Sharp Healthcare
Employee Meeting
4000

Oct. 18-21
NMSDC Conference &
Business Opportunity
Exchange
6000

Oct. 25-28
American Society of
Anesthesiologists
6000

MAJOR EVENTS

Oct. 2 - 4
Miramar Air Show

Oct. 11
Little Italy Festa

Through Nov. 14
Fleet Week San Diego

Oct. 29 - Nov. 29
Del Mar
Bing Crosby Season

WELCOME NEW
VOLUNTEERS!

Josh Deerman
Karen Krug
Ellen Levy
Patricia Ramsay

The Traveler

VOLUME 113, ISSUE 5

OCTOBER, 2015

Volunteer in the Spotlight

Volunteer **Betsy Wiedle**
shared her story with us:

"I was born in Los Angeles and lived in San Marino, California for my first eight years. My father came home from WWII and moved the family to San Diego, where he started his new business. I had an idyllic life in La Jolla all through high school before La Jolla was "discovered." My brother and I had the beaches all to ourselves and would roam everywhere on summer days. We never went anywhere else.

After high school, I decided to go to a college as far from home as possible just to see something else of the world. I ended up at Cornell University in Ithaca, New York, majoring in Chemistry. It was a happy time, and I married another student who had just received a Fulbright Scholarship to Stuttgart, Germany.

We spent a year living on the German post-war economy in a small apartment and attending classes. Fritz studied



City Planning, and helped draft a plan for a new Stuttgart, which is a gem today. Too bad he did not live long enough to see the end product. I studied Chemistry until a skiing accident put me to bed for six weeks, where I read novels in German and studied Arabic with a few Egyptian fellow students who visited me every week.

When we sailed back home, Fritz opened a consulting business in Rye, NY, and I worked in a laboratory for Sloan-Kettering Cancer Research, studying various chemicals against breast can-

cer in mice. When I started having babies, I became a stay-at-home mom for a few years with my daughter and two sons. We lived a busy life for 33 years in Chappaqua, NY, where I worked as a paralegal and sold real estate.

All was well until my dear husband got Parkinson's disease and had to sell his business. We could not afford to live in New York anymore, so we decided to come back to San Diego and live in my parents' home, which I had inherited. We struggled with that horrible disease until Fritz's death in 2002.

When a friend told me about the Airport Ambassadors, I jumped at the chance to be around good, kind people and forget my troubles. I talked to Gina and started work in early 2003. It has been a joy to spend a few hours a week in Terminal One, helping to make things a bit easier for travelers, going and coming through the airport."

Thanks, Betsy, for all you have done for Travelers Aid and the Airport.

Monthly Meeting

Our September event was the Volunteer Appreciation and Annual Awards Luncheon. It was held at the Southwestern Yacht Club. We were treated to a wonderful lunch and, as always, a beautiful scenic venue. Thanks,

SDCRAA, for treating everyone to lunch.

The lists for the awards are on the bulletin board outside Gina's office. Also, if you were unable to attend the luncheon, your

awards have been placed in your mail file. We recognized Presidential Service Awards and cumulative yearly and hourly awards.

Airport Updates

All of your blue Sterile area badges should have been renewed or turned in prior to October 1st. If you have not already done your badge renewal, then you still need to do it, but will need an appointment for that renewal. You will be finger-printed, watch a video, and take a test. All badge-wearing volunteers will now be fingerprinted yearly in their birth month, and will watch the video and take the online test.

Volunteers are now permitted to work at the Airport without a badge. For those that don't go through security, this is the way to go. We will be coming up with something for the "badge-less" to wear that will identify them as Airport Ambassadors.

Blue Sterile Badges will be swapped out for Red Badges sometime this month. An Audit was done and more than 5% of the

Blue badges are unaccounted for airport-wide, which requires the airport to change the badge color. So stay tuned for those instructions!

Remember that we are not to recommend a particular shuttle company. **Shuttles for Hire** are assigned by the dispatcher at the podium on the islands in the parking lots. Just send the passenger requiring a shuttle to the dispatcher. Don't say any company by name. Please contact Gina with questions.

Lost British Airways luggage is no longer being handled by American Airlines. Please do not send BA passengers to the American ticket counter. The instructions for who to contact with lost BA luggage are in the Blue Book.

Do not give out the various **Airline telephone numbers** to anyone. The only

numbers we are permitted to share are the 800 numbers or Lost Baggage numbers. The rest of the numbers (for instance, Airline Operations or General Managers) are for our use in emergency situations only.

Ride Share Programs such as Lyft, Opoli, and Uber are now permitted to pick-up as well as drop off passengers at the airport. They cannot wait around trying to pick up a fare, but can come in to the parking lots to pick up passengers who have reserved transport. There is a dispatcher in Terminal 1 and 2 parking lots. In T1, they are curbside near the sky-bridge, and in T2, they are located in the shuttle island area.

E-cigarettes are not permitted in the terminals. They are to be used outside like regular cigarettes.



"Blue Sterile Badges will be swapped out for Red Badges sometime this month."



Santa Fe Station

We have several openings at the Santa Fe Station. If you are interested, it only takes

one additional training session to get started. Please contact Gina at 619-

400-2266 or Cynthia at 619-295-8393 x. 310.

Wounded Warrior Program

Thanks so much to **Ginna James, Dotty Herzog, and Tracey Schmidt** for assisting the Severely Injured Military personnel who have recently traveled through San Diego. Your assistance is very much appreciated by all.

We are looking for volun-

teers to assist with Wounded Warriors. It can mean some early mornings and late nights, but is so needed. It works best if you are able to do the departure and arrival or vice versa. It is particularly helpful when PTSD or TBI injuries are involved. They will know who their escort is.

We will be doing a short orientation on Friday, Oct. 2nd at 10:00am in the VAA Conference room outside Gina's office. Ginna will explain how the program works and what the volunteers do while they are escorting the Wounded Warriors. Come check out the program.

Advisory Board Highlights

There was no Advisory Board meeting in September, but we will be meeting in the Ambassador Conference Room on October 13th at noon.

If you have concerns, please contact our Suggestion Coordinator, **Candy Bell**, who can be reached for comments and sug-

gestions at 619-501-7573 or preferably via email at bell.candy@gmail.com.

What's New in the Blue . . . by Nancy Stockton

Coaster • Section 5 Transportation • pg. 5-P: There is a new Coaster Schedule effective October 5th through April 3rd. For the first three weekends in October, there will be no Coaster or Amtrak service between San Diego and Oceanside. Amtrak will be running alternate bus service to Solana Beach, Oceanside, and then to Irvine to change to rail service. A flyer with further information on the coastal rail closure and the alternate bus service has been added to the front of the binders.

For travel to Oceanside on those weekends, a good alternate would be the Rapid 235 from the Santa Fe Depot to the Escondido Transit Center and the Sprinter from Escondido to Oceanside. Both the Rapid 235 and the Sprinter accept the \$5 Regional Day Pass.

San Diego Distances and Sample Taxi Fares • Transportation • pg. 5-C: These pages have been updated to reflect the raise in airport taxi trip fee to \$2.71. While the fee was raised some months ago, the taxi drivers have been pay-

ing the extra 71¢ until recently.

UCSD Holiday Shuttle • Transportation • pg. 5-J-3: The 2015-2016 UCSD Holiday Airport Shuttle calendar has been added to the desk and International Arrivals binders.

Read & Return Program • Yellow Pages: Paradies concessions offer a **Read & Return** program. This program is offered at all Paradies Shops that sell books. The program allows travelers to buy a book, read it, return it within six months of purchase and receive 50% of the purchase price back. The "book exchange" section in the **Yellow Pages** lists the pre- and post-security Paradies shops where travelers are able to return their books.

Reminder: At SAN, Skywest does not have any of its own flights. Skywest operates as Alaska, American Eagle, Delta Connection, or United Express. (See the *Common Codeshares*

page in laminated packet). Recently, there was some confusion about Air Canada flights. The AC schedule listings indicate that they only codeshare with United out of San Diego. The AC flight numbers for both United flights and Skywest dba United Express are listed on the Common Codeshares page. Should the destination not be listed, rely on the flight numbers to find the correct carrier.

Reminder: Can't find a hotel in the pink pages? Try switching the name around. Thus, Z Hotel is listed under Hotel Z. This is true for Iris, Vyvant, etc. While there are duplicate listings for some hotels, when there are not, switch the name around to find the listing. An alternate way to find the hotel's information would be to go to the green *Hotels by Location* pages. On those pages look under the location of the hotel to find the name used in the listings on the pink pages.



Kudos for our volunteers!

Thanks so much to our volunteers who did their shifts and substituted in other shifts. They were: **Diane Aerts, Alan Avond, Darlene Bader, Jules Barad, Mickey Brule, Donna Capps, Dieter Corts, Nancy Davidson, Bob Donais, Richard Ewens, Ben Findley, Howard Gillins, Cheryl Hemmings, Ginger Higgins, Brian Helmich, Bonnie Hill, Brad Jacobsen, Laurene Kallstrom, Merrilee Kazarian, Jerry Lewis, Michelle Looby, Bill Munz, Joe & Kathy Naylor, Bob O'Donnell, David St. Onge, Marty Tabachnick, Miho Tattersall, and Sandy Warren.** We couldn't do it without you!

Get Well Soon & Fare Thee Well!

Get Well Soon: Kay Atz, Richard Ewens, Helene Golston, Jeanne Iturri,

Dodie Schulz, Trudy Verdick, and Bob Wilde. A speedy recovery to you!

Fare Thee Well: We are very sorry to be saying goodbye to **Linda Krone.**



Volunteer Advisory Board

Malvina Abbott
Phyllis Achuff
Stu Baily
Candy Bell
Pat Fox
Dotty Herzog
Ginna James
Karen Krusen
Jerry Lewis
Art Pardo
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Cynthia Compton

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Marcy Roke



Airport Story

Judy Bishop from Terminal 1 desk, Tuesday night relayed this story:

"A young woman came to desk, Vince asked if we could help, and she said, 'My sister just left on Southwest to Oakland and as plane was pulling way from Gate 3, she realized she left her wallet in Bankers Bar at T1 next to Gate 3.'

The sister was not able to go the gate since it is post security. I went upstairs, searched the Bar, asked the patrons and checked underneath the chairs. I did the same at the restaurants, since she had also

eaten something. No luck. Next, I went to Gate 3 and asked the Southwest Customer Service Agent if anyone turned in wallet, and he said, 'No.'

Not satisfied, I went and looked under all the seats at Gate 3, and



just when I was about to give up, a 6-year-old girl came up to me and asked, 'Are you looking for this wallet?' She said she just found it under her seat.

I thanked the young girl and her father for being so very honest and helpful.

Needless to say the sister was thrilled and immediately sent a text to her sister on the plane to let her know her wallet was safe."

Nicely done, Judy and Vince!

CPR Training:

Friends and Family Course:

The Friends and Family Course teaches CPR, AED use, use of barrier devices (i.e.: Pocket Mask) and relief of choking in adults and children. It is intended for those wishing to have basic awareness of cardiac emergencies. **Course length: 2 hours with no break.**

October

Wednesday, Oct 21; 2 - 4 pm
Lindbergh Conference Room

To sign up for a class, please contact **Cameron Burkel** at cburkel@san.org (preferable) or call (619) 400-2767 between 8:00am and 4:00pm, Monday through Friday. This class is available to all Airport Authority and Airport Tenant employees.

Class size for each training session is limited. If, after you have signed up for a class, you find that you cannot attend, please call and cancel your reserved spot so that someone else can receive this valuable training. Please note that a scheduled class may be canceled should there be less than four attendees.

These classes are conducted by airport-contracted paramedics, whose primary responsibility and priority is to respond to potential or actual medical emergencies. All employees signing up for these classes must accept the possibility that a scheduled class may be delayed and/or canceled with very short or no advanced notice due to the unavailability of instructors.

Happy Birthday!

Joe Baptista
Gina Bernsen
Julie Bolton
Ruth Cardenas
Jeff Epstein
Karyn Funderburk
Bonnie Hansen
Rick Hensley
Norma Hernandez
Mike Horvath
Sary Jamie
Jeanette Mincks
Laurene Kallstrom
Marc Lampe
Eddie Martinez
Nora McMains
Nancy Parker
Marge Quick
Carol Sargent

